State of Tennessee Department of Education



Education Information System User Manual School Level Users



Education Information System (EIS)

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Er	nail						
eishelp@mail.state.tn.us							
•							
Suppor	rt Hours						
Monday – Friday							
	8:00 – 5:00 CST						
Fax							
615-532-5303							
Web Sites							
EIS Training Website https://www.eis.state.tn.us/training User ID: dst1 Password: watermelon or User ID: dst2 Password: watermelon							
EIS Manual & Training Information Website District EIS Contacts, Error Messages, Pilot Timeline, & Listserv Instructions http://www.state.tn.us/education/sm_menu.htm	Tennessee School Directory Website http://www.k-12.state.tn.us/SDE/						
Minimum Browsers Supported: IE 4.01 SP2 and Netscape 4.08 Best Screen Views: 800x600 or 1024x768							

EIS Training Database Resource Guide

The Training Database Resource Guide is being provided to assist you with producing results with your queries with the test data contained within the EIS Training database. The EIS Training database contains district, school, staff, & student information for the listed district and schools.

District No. 2	Big County		
	School No.	005	2001
	School No.	010	2001
	School No.	020	2001

For example, all of the following information can be obtained for the following case.

District No. 2	Big County		
	District	Calendar Details	2001
	School No. 005	Calendar Details	2001
	Staff List	Staff Assignments	2001
	Student List	Student Details	2001
		Special Education Info	2001
		Daily Attendance	2001
		Class Schedule	2001
		Disciplinary Actions	2001
		Enrollment Info	2001
	Class List	Class Detail	2001
		Course Detail	2001
		Student List	2001
		Staff List	2001
	Course List	Course Detail	2001
		Class List	2001

For examples of specific data, see the exercises found in Appendix	A.
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State of Tennessee Department of Education Education Information System Training Manual

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Manual Conventions

Special Note

— Provides additional topic information

Abbreviation Listing

EIS — Education Information System

SDE — State of Tennessee Department of Education

Course Objectives

Access EIS

☐ View Error Reports

Perform Information Inquiries

Access Objectives

Login to EIS

Navigate the EIS Banner

Logoff of EIS

Login Process

To login to EIS:

- 1. Open your web browser, i.e. Internet Explorer or Netscape.
- 2. In the Address Bar, type https://www.eis.state.tn.us/training.



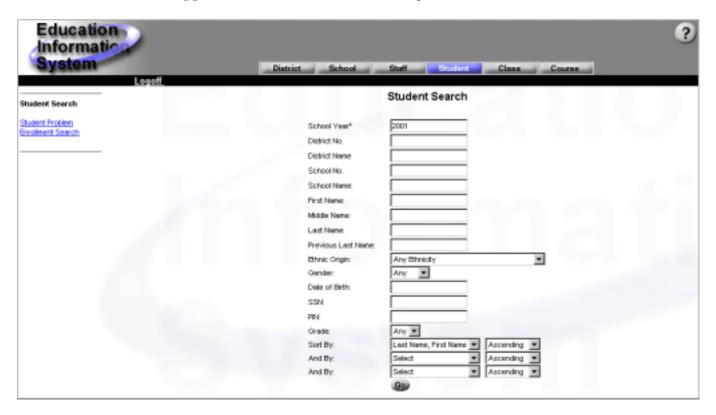
3. Press Enter.



- 4. In the **User ID** box, type in your **User ID**.
- 5. In the **Password** box, type in your **Password**.
- 6. Click Login.



7. From the **Available Applications** screen, click **DST** to Login.

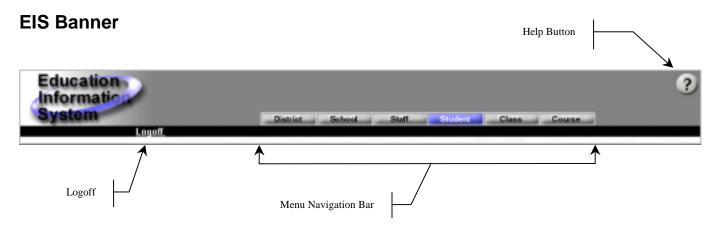


Logoff Process

To logoff of EIS:

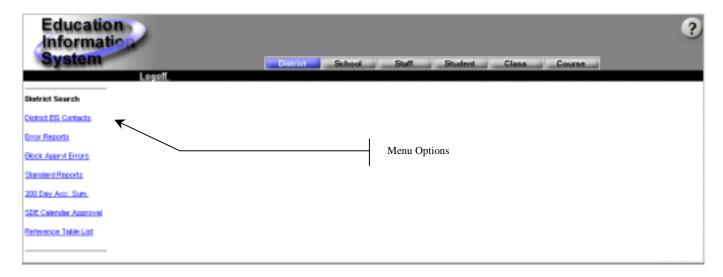
1. From any screen, click on **Logoff**.





Item	Description
Menu Navigation Bar	Provides access to all menu options within EIS. This bar is available at the top of every screen and provides quick access to all of the main search screens in EIS.
Help Button	Provides access to the Help index and is context sensitive. The Help Search Index provides the capability of searching individual pages or elements.
Logoff	Available from any screen and logs the user off the system.

Menu Options



Item	Description
Menu Options	Provide access to menu options within the selected area. These options are available at the left of each screen. The option shown in black text indicates the current screen.

Error Report Objectives

Access School Level Error Reports

View Block Approval Error Reports

Print Error Reports

Error Reports

After extracts are uploaded to the SDE, error Reports and Standard reports for each School and District will be produced with the data that can be used. Erroneous or missing information that causes a Block Approval error, Severity Code 92, will prohibit the Director from signing off on the Standard Reports. Any data that can be loaded will be loaded, but the missing information must be sent before that record can be used in the Standard reports.

If errors exist, a District should then send corrections, which will cause a copy of the standard reports to be produced again. This will overlay the previous reports if they have not already been approved. If they have already been approved, but the report results were changed, a revised report will be created with a new version number. Another error report will be provided with any additional outstanding errors.

Severity Code	Severity Name	Severity Description
10	Warning	Display message; may or may not require corrective action
30	Conditional Invalid data field stored conditi must be corrected	
70	Staff or class error must be corrected	
80	Fatal Field Error	Data field not stored but remainder of extract record stored; must be reviewed
90	Fatal Extract Record	Entire extract record not stored in SDE database
91	Fatal Extract Batch	Entire extract transmission file not stored in SDE database
92	Approval Blocked	Information stored, but contains or caused errors that will block report approval; must be corrected

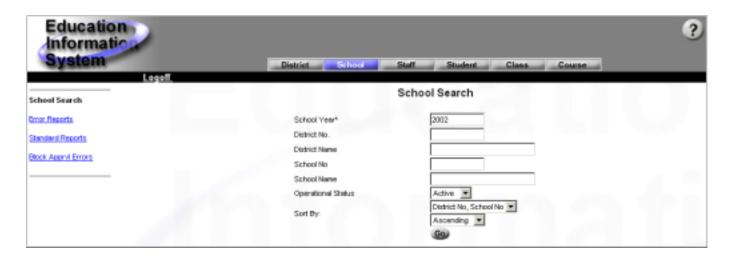
All error messages are organized by Most Current and Previous Date.

- ✓ **District** error messages are grouped by error category into General, Calendar & School.
- ✓ **School** error messages are grouped by error category into Calendar, Student, Staff & Class.
- ✓ A separate report will also be produced that includes only the errors that block approval of the reports. The **Block Approval** Error Report is organized by District and School level as well as being divided into error subcategories such as General, Calendar, Student, Staff & Class.

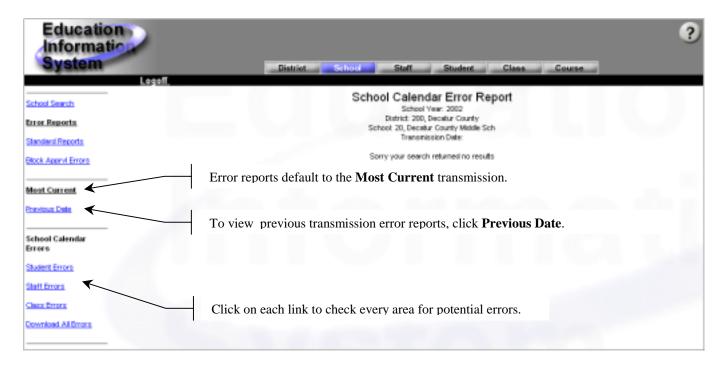
View School Level Error Reports

To view School Level errors, when logged on as a school user:

- 1. From the Menu Navigation Bar, click School.
- 2. From the **School Search** screen, click on **Error Reports**.



3. As shown below, the **School Calendar Error Report** is always displayed first.



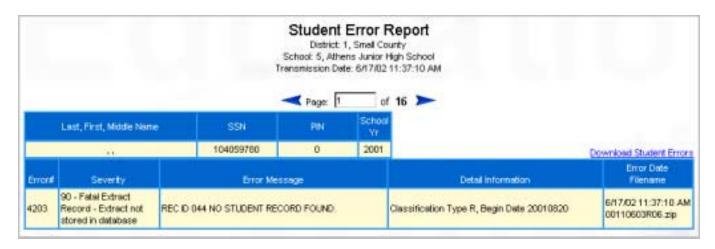
- 4. To view school student errors, click on **Student Errors**.
- 5. To view school staff errors, click on **Staff Errors**.
- 6. To view school class errors, click on **Class Errors**.

School Error Report Examples

School Calendar Error Report

		School Calendar District: 1, Small School: 5, Athens Juni Transmission Date: 6/18	County for High School	
s	ichool Calendar No 01		Doyantood	School Calendar Error
Error#	Severty	Error Message	Detail Information	Error Date Filename
2029	10 - Warning - Message displayed; may or may not be an error	CHRISTMAS BREAK EVENT NOT SCHEDULED.	nile	6/18/02 10:40:31 AM
2030	10 - Warning - Message displayed; may or may not be an error	SPRING BREAK NOT SCHEDULED	nile	6/18/02 10:48:31 AM
2015	92 - Approval Blocked - Errors stored that block report approval	SCHOOL CALENDAR MUST CONTAIN 9 REPORT PERIODS, MISSING PERIOD NUMBER, 6	nils	6/18/02 10:51:37 AM
2015	92 - Approval Blocked - Errors stored that block report approval	SCHOOL CALENDAR MUST CONTAIN 9 REPORT PERIODS. MISSING PERIOD NUMBER 7	nile	6/18/02 10:51:37 AM
2026	92 - Approval Blocked - Errors stored that block report approval	REPORT PERIODS 1-8 MUST INCLUDE 20 INSTRUCTIONAL DAYS, 0	Report Period No 2, Report Period Begin Date 18- SEP-01, Report Period End Date 18-OCT-01	6/18/02 10:51:37 AM
2826	92 - Approval Blocked - Errors stored that block report approval	REPORT PERIODS 1-8 MUST INCLUDE 20 INSTRUCTIONAL DAYS, 0	Report Period No 3, Report Period Begin Date 19- OCT-01, Report Period End Date 15-NOV-01	6/18/02 10:51:37 AM
	1			
2031	92 - Approval Blocked - Errors stored that block report approval	ATTENDANCE START DATE NOT SCHEDULED.	n/a	6/18/02 10:51:37 AM
2032	92 - Approval Blocked - Errors stored that block report approval	ATTENDANCE ENDIDATE NOT SCHEDULED.	nie	6/18/02 10:51:37 AM
2084	92 - Approval Blocked - Errors stored that block report approval	NO SCHOOL CALENDAR START DATE	nia	6/18/02 10:51:37 AM
2085	92 - Approval Blocked - Errors stored that block report approval	NO SCHOOL CALENDAR END DATE	nia	6/18/02 10:51:37 AM

School Student Error Report



	Last, First, Middle Name		SSN	PIN	School Yr		
			253123091		2001		
Error#	Severity	Error Message				Detail Information	Error Date Filename
4202	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	43 NO STUDENT RE	CORD FOUND.		Grade 07, Assignment Date 2001 0820	7/24/02 10:46:15 AM 00210620R14.zip
4203	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	44 NO STUDENT RE	CORD FOUND.		Classification Type R, Begin Date 2001 0820	7/24/02 10:46:35 AM 00210620R14.zip
4206	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	47 NO STUDENT RE	CORD FOUND.		Student Standard Day 360, Effective Date 20010820	7/24/02 10:47:22 AM 00210620R07.zip
4201	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	42 NO STUDENT RE	CORD FOUND.		Funding Inelig Status 0, Event Type 20010820	7/24/02 10:47:28 AM 00210620R07.zip
4208	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	49 NO STUDENT RE	CORD FOUND.		Attendance Type A, Attendance Date 20011002	7/24/02 10:48:00 AM 00210620R07.zip
4208	90 - Fatal Extract Record - Extract not stored in database	REC ID 0	49 NO STUDENT RE	CORD FOUND.		Attendance Type A, Attendance Date 2001 0924	7/24/02 10:48:00 AM 00210620R07.zip

	Lest, First, Middle Name	SSI	¢ -	PIN	School Yr		
	1.0	104954	1701	0	2001		
Error≢	Severity		Error Message			Detail Information	Error Date Filenante
5090	90 - Fatal Extract Record - Extract not stored in database	REC ID 045 RECORD EXISTS: VALUE SENT:				AM Bus 9052, PM Bus 9052, Est Miles 0	6/18/02 1:42:20 PM 00110603R11 zlp

	Last, First, Middle Name		SSN	PIN	School Yr		
		209	9029593		2001		
Error#	Severty	Error Message				Detail Information	Error Date Filename
4237	10 - Warning - Message displayed; may or may not be an error	REC ID 092 REC	SEC ID 092 RECORD NOT FOUND, DELETE FAILED			Option Level P, Option Number 2, Option Begin Date 20010820	7/24/02 10:49:19 AM 00210620S06 zlp

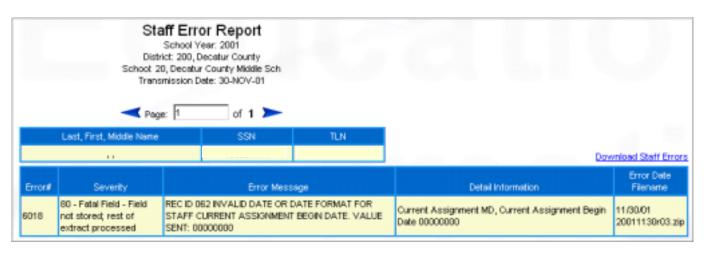
School Student Error Report

	Last, First, Middle Name		SSN PIN			
			123000000			
Error#	Severity		Error Messa	ige	Detail Information	Error Date Filename
4096	Report - Extract not	REC ID 048 LOCAL CLASS NUMBER NOT FOUND. VALUE SENT:			Local Class Number EXP102, Begin Date 20010809, End Date 20020517	7/31/02 6:47:30 PM 20020731R05.zip
4207		REC ID 048 STUDIENT ENROLLMENT NOT FOUND OR CLASS ASSIGNMENT PRIOR TO ENROLLMENT BEGIN DATE.			Local Class Number SLREL01, Begin Date 20010809, End Date 20020517	7/31/02 6:47:30 PM 20020731R05.zip
	90 - Fatal Extract Record - Extract not stored in database		STUDENT ENROLLM SIGNMENT PRIOR TO	ENT NOT FOUND OR ENROLLMENT BEGIN	Local Class Number 5SS03, Begin Date 20010809, End Date 20020517	7,31,02 6:47:30 PM 20020731R05.zip

	Last, First, Middle Name		SSN	PIN	School Yr		
PH	ABBAPS, SHAMN, EDWA	ARD	243720588		2001		
Error#	Severty		Error M	essage		Detail Information	Error Date Filename
4250	90 - Fatal Extract Record - Extract not stored in database	CREATIO	REC ID 040 RECORD NOT STORED DUE TO POSSIBLE CREATION OF DUPLICATE STUDENT, PLEASE CHECK BOTH NAME AND SSN OR PIN.			Gender M, Classification Type R, Primary District 1, Primary School 5	7/24/02 10:49:05 AN 00210620S06.zip
	Last, First, Middle Name		SSN	PIN	School Yr		
P	Last, First, Middle Name HABBAPS, KINDRA, SHE		SSN 245099771	PIN			
P Error#			245099771	PIN	Yr	Detail Information	Error Date Filename

L.,	
	EIS determines possible duplicates by searching for an exact match on SSN or SSN, First Name
	and Last Name. Be sure to perform your search across all districts.
	Some duplicates have to be resolved with another district to determine which district should
	<u>.</u>
	actually have the student.

School Staff Error Report



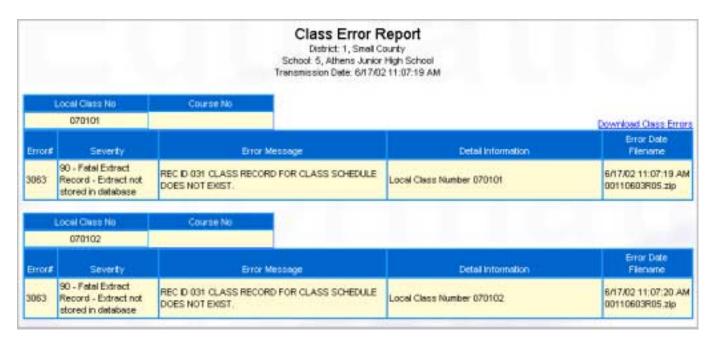
	Last, First, Middle Nam	e	SSN	TLN	School	A STATE OF THE STA	
			411135276		2001		
Error#	Severity		Error Message			Detail Information	Error Date Filename
6052	90 - Fatal Extract Record - Extract not stored in database	REC ID O	2 STAFF MEMBER NOT FOUND.			Current Assignment G1, Current Assignment Begin Date 19970613	6/18/02 12:29:12 PM 00110603R07 zip

	Last, First, Middle Name		SSN	TLN	School Yr	Δ	
			415291396	2881371	2001	H PE	
Error#	Severity		Error Message			Detail Information	Error Date Filename
	90 - Fatal Extract Record - Extract not stored in database	REC ID (083 STAFF MEMBER NOT FOUND			Local Class Number 072601 , Staff Begin Date 2001 0820 , Staff End Date 20020531	7/24/02 9:52:06 AM 00210620R05.zlp

	Last, First, Middle Name		SSN TLN			
Error≢	Severty		Error Messe	ge	Detail Information	Error Date Filename
6048	Record - Extract not		EC ID 063 LOCAL CLASS NUMBER RECORD NOT OUND, VALUE SENT:		Local Class Number 5TM02, Staff Begin Date 20011102, Staff End Date 20020517	7/31/02 6:45:47 PM 20020731 R05.zip
6048	Record - Extract not		BLOCAL CLASS NUM ALUE SENT:	BER RECORD NOT	Local Class Number 7TM02, Staff Begin Date 20011219, Staff End Date 20020517	7/31/02 6:45:50 PM 20020731R05.zip

	Lost, First, Middle Name		SSN	TLN		
	MAXWELL, DEBBIE,				and the second second	Download Staff Errors
Error#	Severity		Error Messa;	je	Detail Information	Error Date Filename
6055	90 - Fatal Extract Record - Extract not stored in database	REC ID 060	REC ID 060 DUPLICATE LICENSE NUMBER IDENTIFIED.		n/a	12/20/01 7:00:03 PM 20011220r01.zlp
	90 - Fatal Extract Record - Extract not stored in database	REC ID 062	STAFF MEMBER NOT	FOUND.	Current Assignment G3, Current Assignment Begin Date 20010809	12/20/01 7:00:11 PM 20011220r01.zip

School Class Error Report



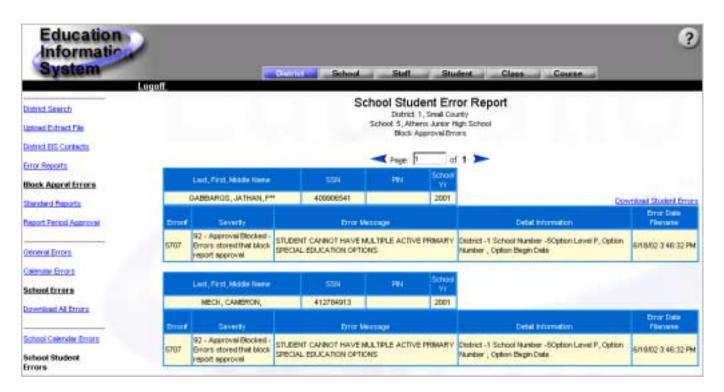
	Local Class No HR02	Course No			
Error#	Severity	Error N	Wessage	Detail Information	Error Date Filename
3058	10 - Warning - Message displayed, may or may not be an error	REC ID 031 RECORD NOT FOUND; RECORD TYPE ASSUMED NEW: VALUE SENT:		Local Class Number HR02	6/18/02 11:44:58 AM 00110618R05.zip
3057	90 - Fatal Extract Record - Extract not stored in database	REC ID 031 RECORD EXISTS: VALUE SENT:		Local Class Number HR02	6/18/02 11:45:00 AM 00110618R05.zip

View Block Approval Error Reports

If the current transmission extracts or the previous transmission extracts contain block approval errors, the extracts are still processed, however a report cannot be approved when block approval errors exist. The Block Approval Error Reports contain <u>all</u> of the errors that must be corrected before the reports can be approved.

To view Block Approval error reports:

- 1. From the **Menu Navigation Bar**, click **District**.
- 2. From the **District Search** or **School Search** screen, click on **Block Approval Errors**.
- 3. From the side navigation on the left-hand side of the screen, select any Block Approval Error Report.



Block Approval errors exist at the District and School level. These errors can be accessed in the same manner as all other error reports.

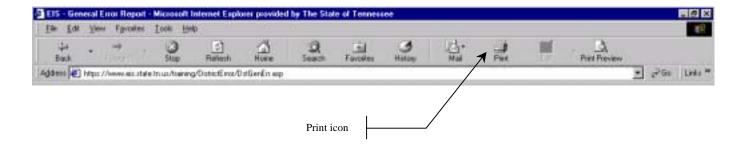
Block Approval errors should be checked daily.

Print Error Reports

Error reports can be printed from any error report screen by using the browser's print capability.

To print error reports:

- 1. From the Menu Navigation Bar, click District or School.
- 2. From the **District** or **School Search** screen, click on **Error Reports**.
- 3. Access the desired error report.
- 4. From the browser menu bar, click on the **Print** icon.



EIS Inquiry Objectives

Perform Staff Inquiries

Perform Licensure Inquiries

Perform Student Inquiries

Find Student Problem Enrollment

EIS Information Inquiries

Inquiries can be made on a variety of information within the EIS. Some possible types of information that can be found include Student schedules, School listings by District, Staff Licensure information, and Student enrollment.

Staff Inquiry

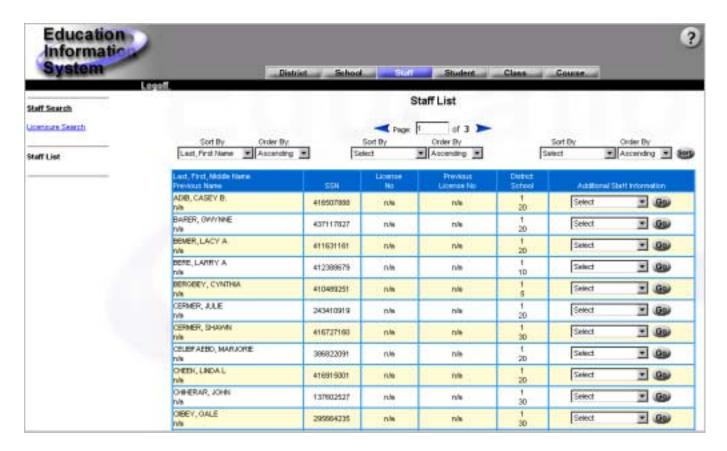
Staff inquiry provides the ability to view available information on staff members. It will also provide an individual Staff member's Staff Assignments or Licensure details.

To query for a Staff member:

- 1. From the Menu Navigation Bar, click Staff.
- 2. From the **Staff Search** screen, enter in the desired Staff criteria.

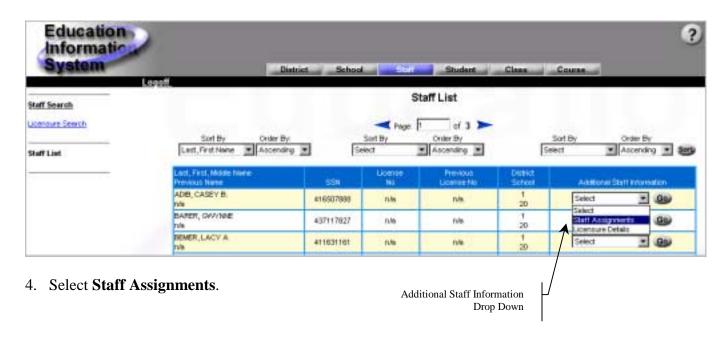


3. Click Go.

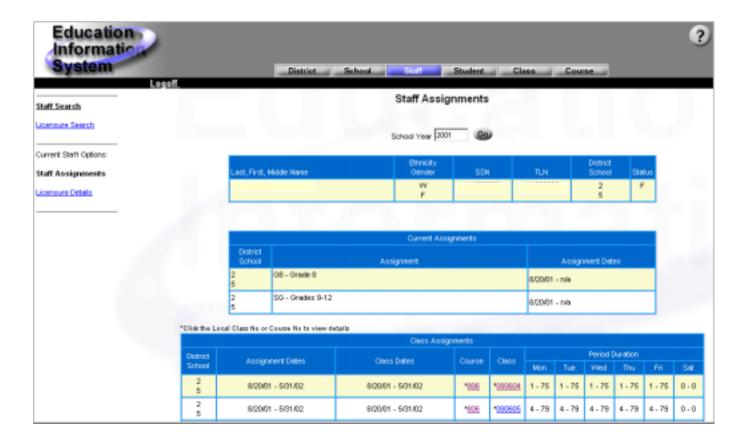


To query for Staff Assignments:

- 1. From the Menu Navigation Bar, click Staff.
- 2. From the **Staff** screen, query for Staff.
- 3. From the **Staff L**ist screen, click on the **Additional Staff Information** drop down list box.



5. Click Go.



Licensure Inquiry

Licensure inquiry provides the ability to view Licensure details. The Licensure information will be reloaded each business day to insure accurate and current information.

To query Staff Licensure information:

- 1. From the Menu Navigation Bar, click Staff.
- 2. From the **Staff Search** screen, click on **Licensure Search**.



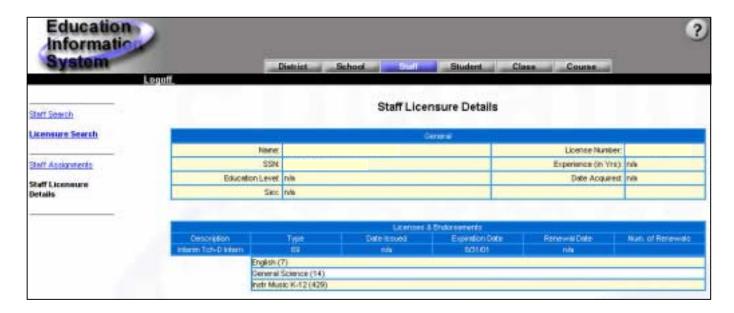
3. From the **Licensure Search** screen, enter in the desired Licensure criteria.



4. Click Go.



5. From the Licensure List screen, click on any name to view Staff Licensure details.

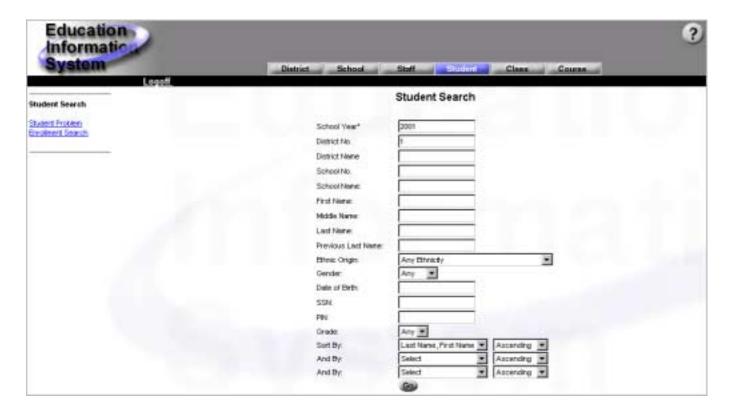


Student Inquiry

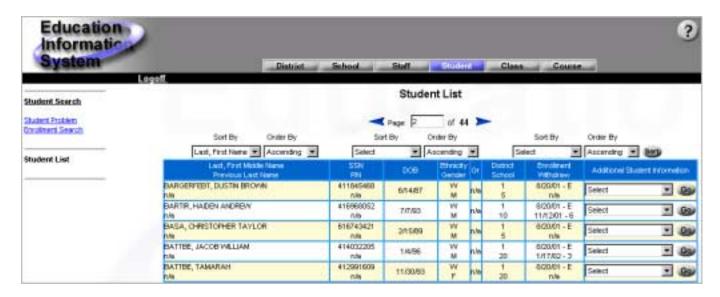
Student inquiry provides the ability to view all information relevant to an individual Student. Student information available includes student details, special education information, daily attendance, class schedule, disciplinary actions, etc.

To query Student information:

- 1. From the Menu Navigation Bar, click Student.
- 2. From the **Student Search** screen, enter in the desired Student criteria.

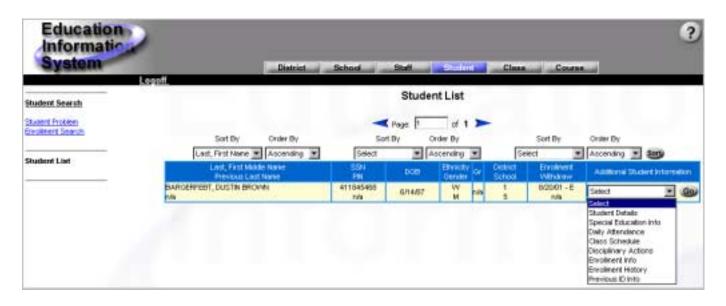


3. Click Go.



To view Student information:

- 1. From the Menu Navigation Bar, click Student.
- 2. From the **Student Search** screen, query for a Student.
- 3. From the **Student List** screen, select any criteria from under **Additional Student Information**.

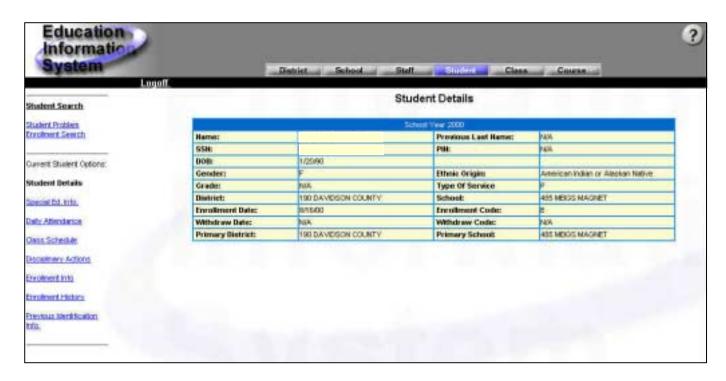


4. Click Go.

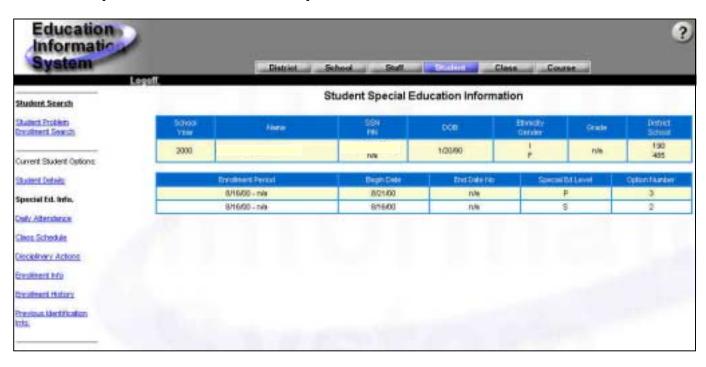
Any criteria available from the Additional Student Information drop down list box may be viewed from this screen.

An example of the output received from each selection is listed on the subsequent pages.

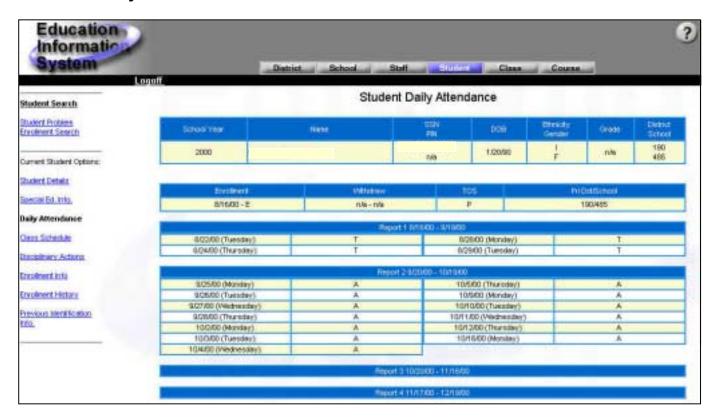
Student Details Example



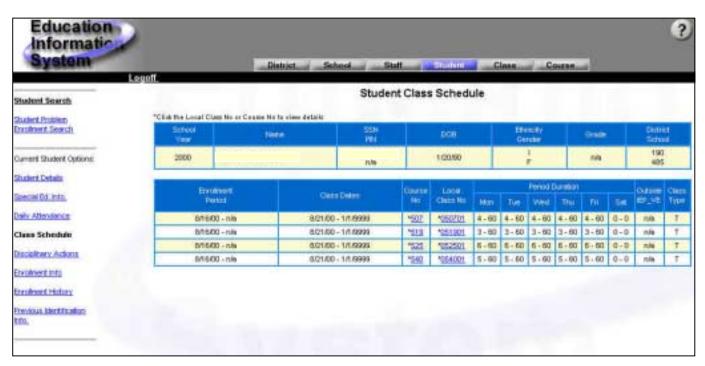
Student Special Education Example



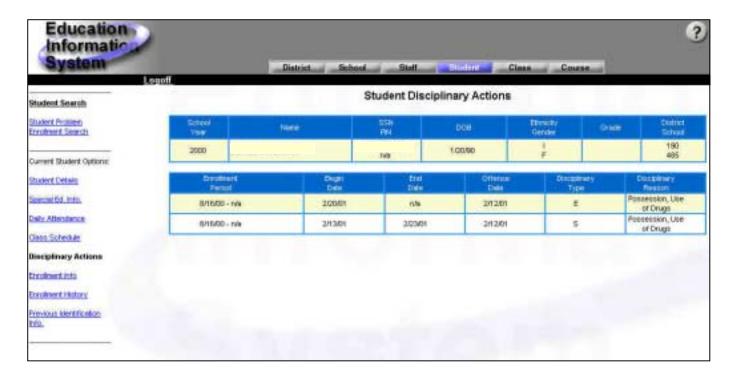
Student Daily Attendance



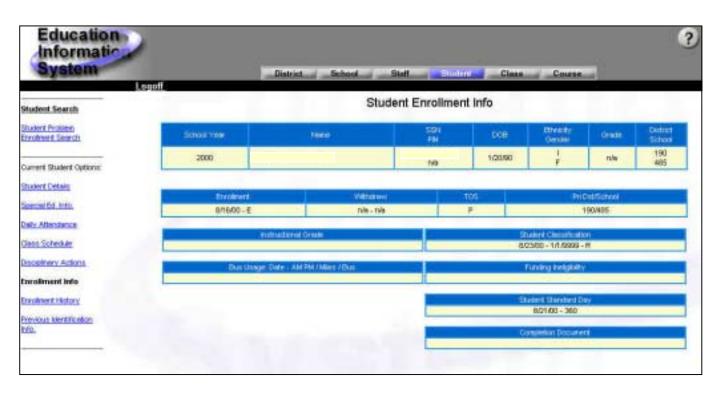
Student Class Schedule Example



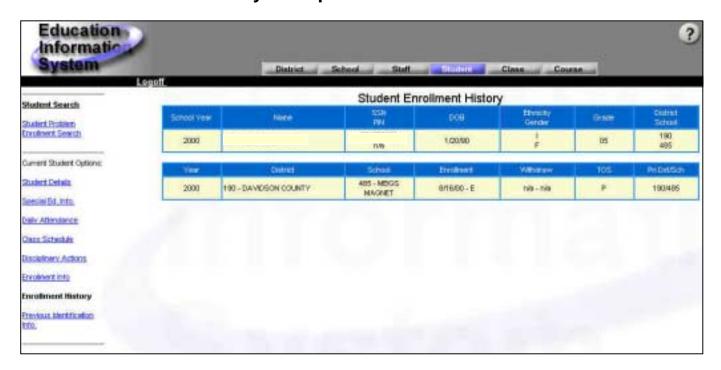
Student Disciplinary Actions Example



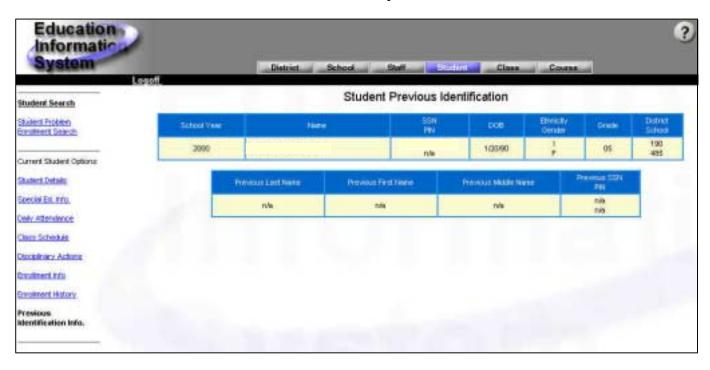
Student Enrollment Info Example



Student Enrollment History Example



Student Previous Identification Info Example



Student Searching Tips

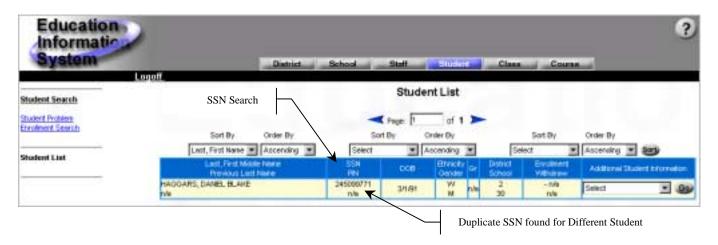
When enrolling a student, use the following tips for your search:

- 1. To search across all districts in the state, remove your **District No.**
- 2. First, search for student by **SSN** only. Do not include any other fields in this search.
- Second, search for student by Last Name, or by Last Name and a portion of First Name. (For students with more common last names, including a portion of the first name will narrow your results.)

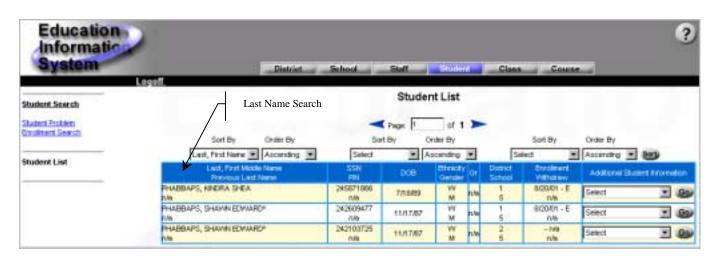
Example:

The student is, "Phabbaps, Kindra, Shea" with SSN "24509771."

1. Perform **Student Search** for SSN, "245099771". (In order to search across the districts, do not forget to remove your district number when searching.)



2. Perform **Student Search** for Last Name, "Phabbaps"

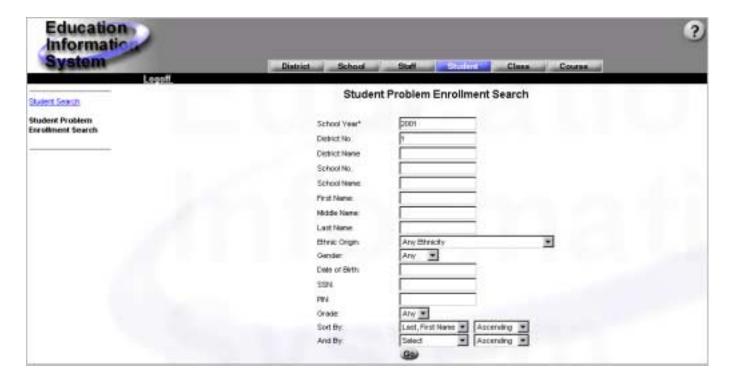


Student Problem Enrollment

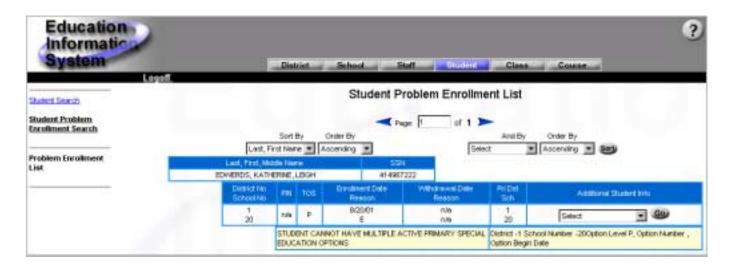
The Student Problem Enrollment search identifies all students that have a problem with their enrollment.

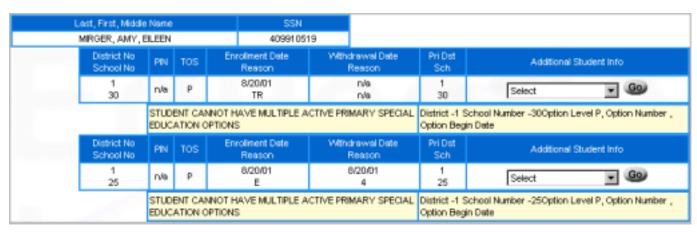
To view Student Problem Enrollment:

- 1. From the Menu Navigation Bar, click Student.
- 2. From the Student Search screen, click on Student Problem Enrollment Search.



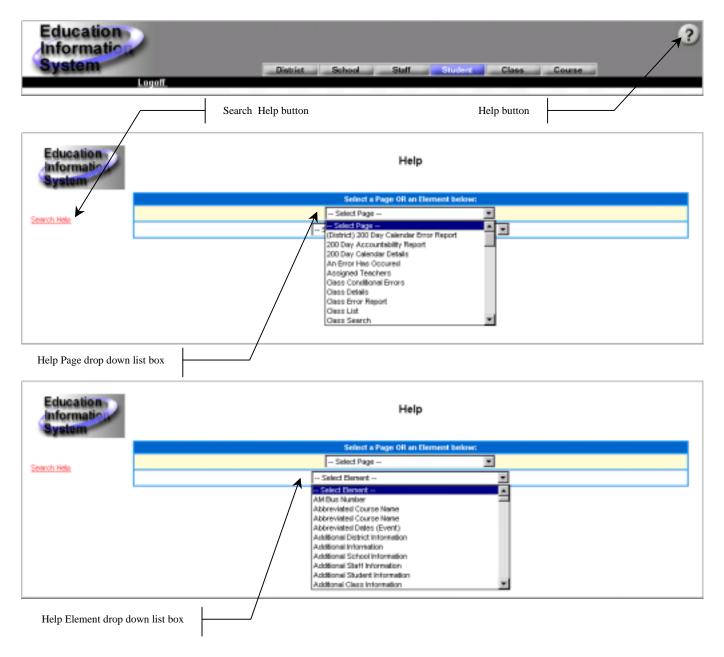
- 3. From the Student Problem Enrollment Search screen, enter in the desired Student criteria.
- 4. Click Go.





Access Online Help

Online help is available from any screen within EIS. The Help feature is context sensitive. For example, if Help is accessed on the District screen, the Help screen will display all help information for District element names and a description. The Search Index provides the capability of searching individual pages or elements.



To access online help:

- 1. From any screen, click on the Help button. The Help screen will display all information for the current screen.
- 1. To select a new Help screen, click on the Search Help button and select an item from **Page** or **Element**.
- 2. When finished with the Help screen, close the browser window.

Appendix

Practical Exercises

School Practical Exercises

Staff & Licensure Practical Exercises

Student Practical Exercises

Class Practical Exercises

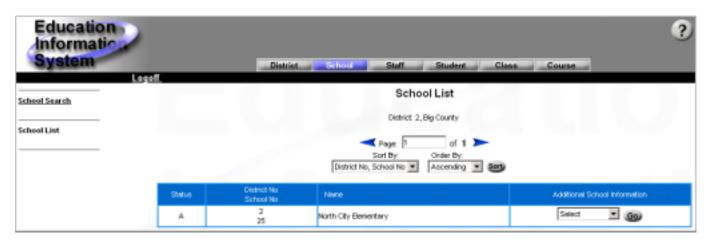
Course Practical Exercises

Help Practical Exercises

School Practical Exercises

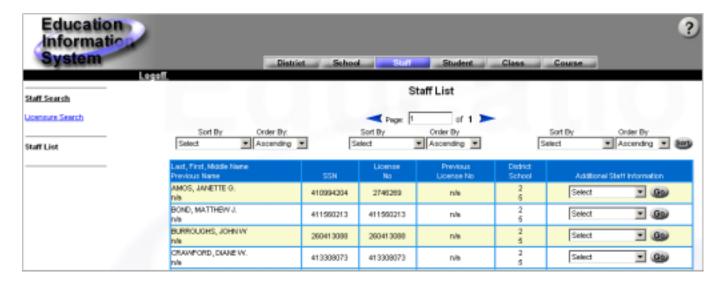
Exercise 1 Results:

Search for North City Elementary, District 2, School No 25.



Exercise 2 Results:

Search for Athens Junior High School, District 2, School No 5. Display the Staff List for the school.



Exercise 3 Results:

Search for Athens Junior High School, District 2, School No 5. Display the School Calendar Details.



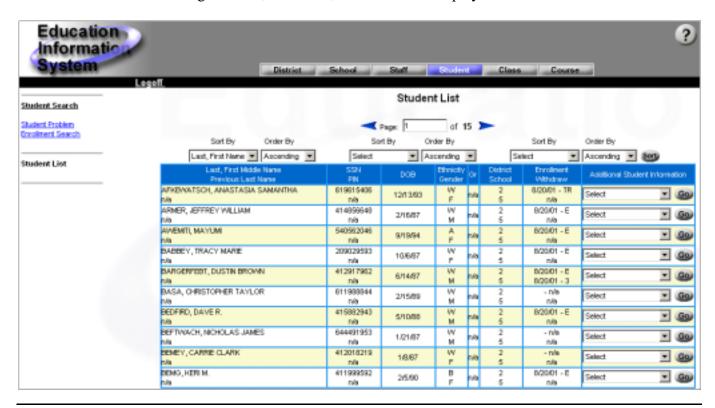
Exercise 4 Results:

Search for Athens Junior High School, District 2, School No 5. Display the Classes.



Exercise 5 Results:

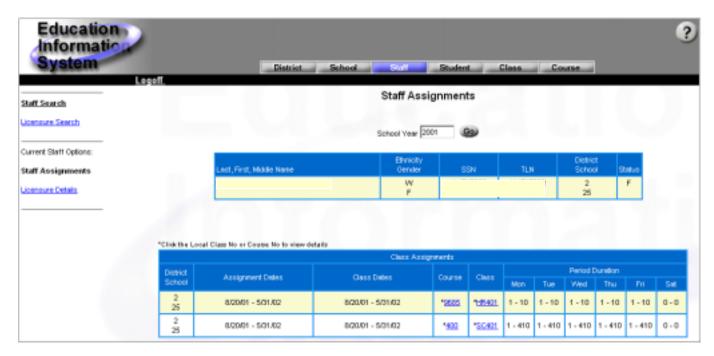
Search for Athens Junior High School, District 2, School No 5. Display the Student List.



Staff Practical Exercises

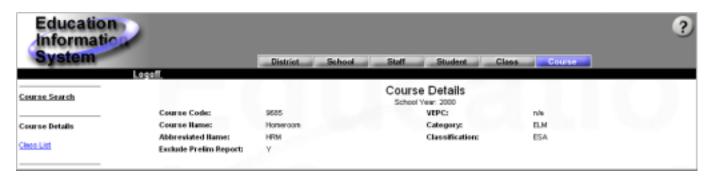
Exercise 1 Results:

Search for Bonita Kriss in District 2. Display Staff Assignments.



Exercise 2 Results:

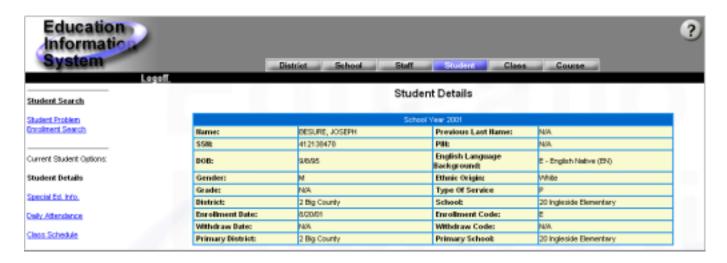
Display the details for one of Bonita Kriss' courses.



Student Practical Exercises

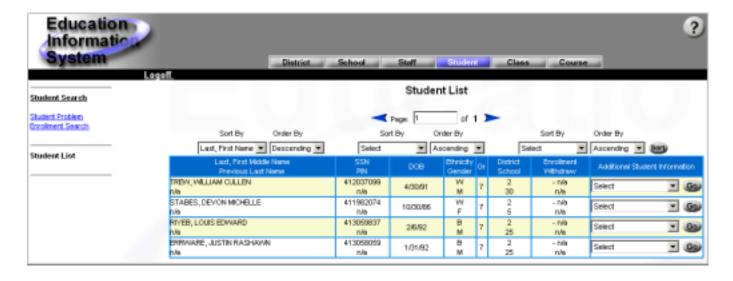
Exercise 1 Results:

Display the Student Details for "Joseph Besure".



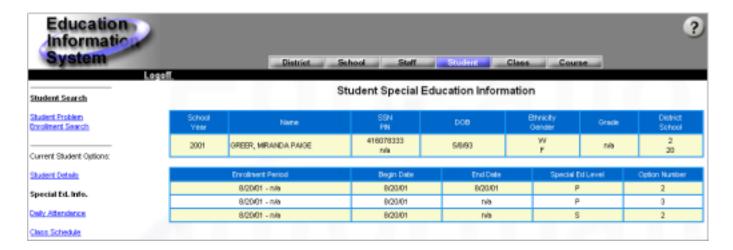
Exercise 2 Results:

Display all students in the 7th grade for District 2. Change the list sort to descending order by name.



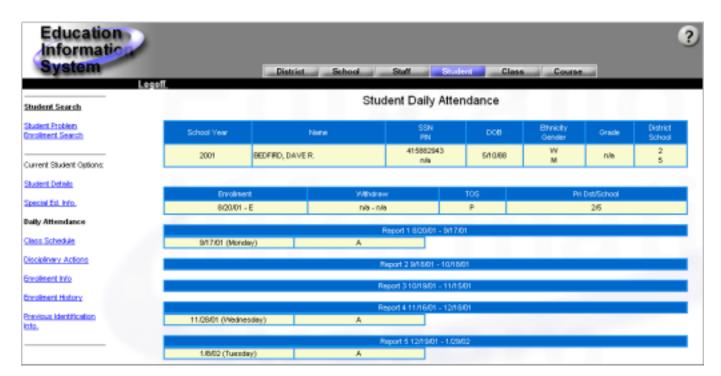
Exercise 4 Results:

Display the Special Education Information for "Miranda Greer".



Exercise 5 Results:

Display the Daily Attendance for "David Bedfird". (Remember, it could be "Dave.")



Exercise 7 Results:

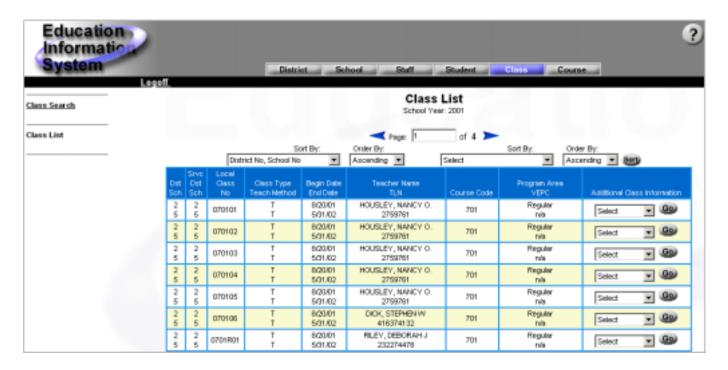
Display the Enrollment Information for "Michael Bee".



Class Practical Exercises

Exercise 1 Results:

Display a Class List for School No. 5 in District No. 2.



Exercise 2 Results:

Display a Class List for staff member with Last Name of "Gurter".



Exercise 3 Results:

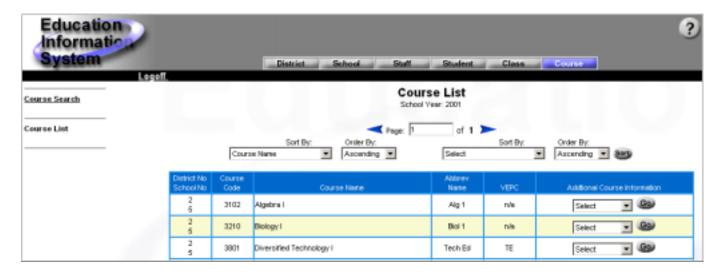
Display a Class List for all classes with a VEPC of "VOC - TE".



Course Practical Exercises

Exercise 1 Results:

Display a Course List for School No. 5, District 2. Sort the list by Course Name in ascending order.



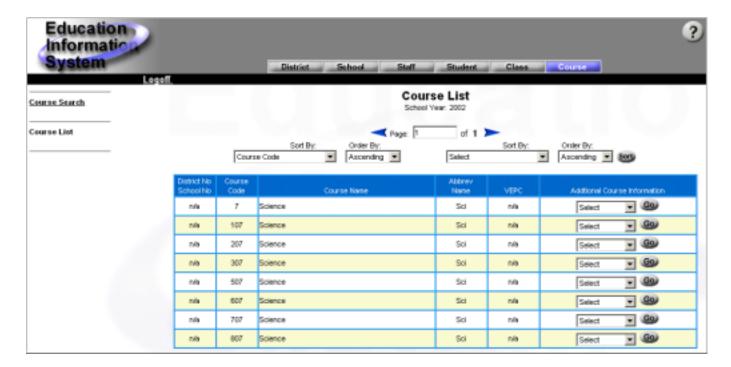
Exercise 2 Results:

Display Course Details for Course Code "706".



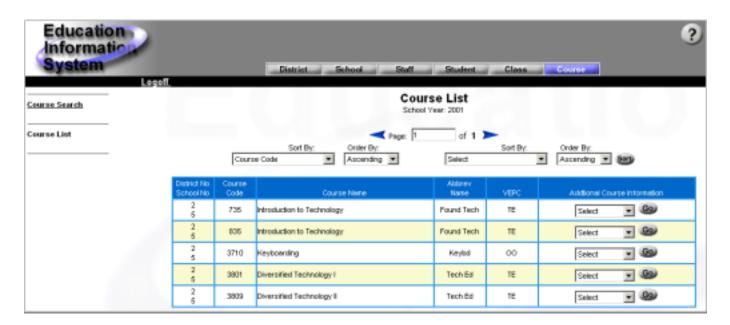
Exercise 3 Results:

Display all courses with the Abbreviated Name of "Sci".



Exercise 4 Results:

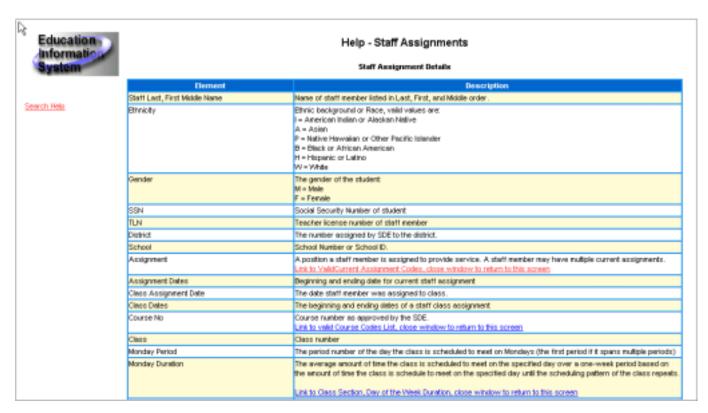
Display all course with the Category of "VOC".



Help Practical Exercises

Exercise 1 Results:

Find and display the Help information for Staff Assignments. View the Valid Current Assignment Codes.



Exercise 2 Results:

Find and display the Help information for the Staff Licensure Details page.



Exercise 3 Results:

Find and display the Help information for Student Details.

